

New Mexico Judiciary - Juror Exit Survey Dear Juror: The New Mexico state courts thank you for your jury service. We hope you will take a few minutes to help us evaluate and improve the jury experience by completing this survey.



1. Please indicate at which court you recently completed jury service?

| | | Response Percent | Response Count |
|--------------------------|-------------------------------------|------------------|----------------|
| Magistrate Court | <input type="checkbox"/> | 4.2% | 7 |
| District Court | <input checked="" type="checkbox"/> | 90.3% | 149 |
| Metropolitan | <input type="checkbox"/> | 3.6% | 6 |
| Not Sure | <input type="checkbox"/> | 3.0% | 5 |
| answered question | | | 165 |
| skipped question | | | 0 |

2. What type of Jury did you serve on?

| | | Response Percent | Response Count |
|---------------------------------|-------------------------------------|------------------|----------------|
| Trial Jury | <input checked="" type="checkbox"/> | 41.2% | 68 |
| Grand Jury | <input type="checkbox"/> | 7.9% | 13 |
| Did Not Serve as a Juror | <input checked="" type="checkbox"/> | 49.1% | 81 |
| I served on more than one Jury | <input type="checkbox"/> | 0.6% | 1 |
| Not Sure | <input type="checkbox"/> | 1.2% | 2 |
| answered question | | | 165 |
| skipped question | | | 0 |

3. In which New Mexico County do you live?

| | | Response Percent | Response Count |
|------------|---|---------------------|-------------------|
| Bernalillo |  | 32.7% | 54 |
| Catron | | 0.0% | 0 |
| Chaves | | 0.0% | 0 |
| Cibola | | 0.0% | 0 |
| Colfax | | 0.0% | 0 |
| Curry | | 0.0% | 0 |
| De Baca | | 0.0% | 0 |
| Dona Ana |  | 17.0% | 28 |
| Eddy | | 0.0% | 0 |
| Grant |  | 3.6% | 6 |
| Guadalupe | | 0.0% | 0 |
| Harding | | 0.0% | 0 |
| Hidalgo | | 0.0% | 0 |
| Lea | | 0.0% | 0 |
| Lincoln | | 0.0% | 0 |
| Luna |  | 20.0% | 33 |
| McKinley |  | 0.6% | 1 |
| Mora | | 0.0% | 0 |
| Otero | | 0.0% | 0 |
| Quay |  | 7.3% | 12 |
| Rio Arriba |  | 1.2% | 2 |
| Roosevelt | | 0.0% | 0 |
| San Juan | | 0.0% | 0 |

| | | | |
|--------------------------|---|-------|------------|
| San Miguel | | 0.0% | 0 |
| Sandoval | | 0.0% | 0 |
| Santa Fe |  | 2.4% | 4 |
| Sierra | | 0.0% | 0 |
| Socorro | | 0.0% | 0 |
| Taos |  | 0.6% | 1 |
| Torrance | | 0.0% | 0 |
| Union | | 0.0% | 0 |
| Valencia |  | 14.5% | 24 |
| answered question | | | 165 |
| skipped question | | | 0 |

4. How long was your term of jury service?

| | | Response Percent | Response Count |
|--------------------------|--|--------------------------|-------------------|
| Less than two weeks | | 7.9% | 13 |
| Two weeks to one month | | 26.7% | 44 |
| Five weeks to two months | | 17.0% | 28 |
| Three months | | 9.7% | 16 |
| Four months | | 8.5% | 14 |
| Five months | | 0.6% | 1 |
| Six months | | 29.1% | 48 |
| Not sure | | 0.6% | 1 |
| Other, please specify | | 1.2% | 2 |
| | | answered question | 165 |
| | | skipped question | 0 |

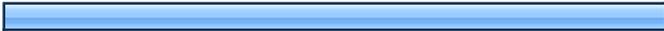
5. Please rate the following factors.

| | Very Good | Good | Adequate | Poor | Rating Average | Rating Count |
|--------------------------------|--------------------|-------------------|------------|-----------|----------------|--------------|
| Initial Orientation | 51.2% (83) | 37.0% (60) | 9.9% (16) | 1.9% (3) | 1.62 | 162 |
| Professionalism of Court Staff | 76.7% (125) | 18.4% (30) | 3.7% (6) | 1.2% (2) | 1.29 | 163 |
| Jury Room | 57.5% (88) | 31.4% (48) | 10.5% (16) | 0.7% (1) | 1.54 | 153 |
| Restrooms | 56.8% (92) | 34.6% (56) | 6.8% (11) | 1.9% (3) | 1.54 | 162 |
| Security | 63.0% (102) | 30.2% (49) | 6.8% (11) | 0.0% (0) | 1.44 | 162 |
| Efficient Use of Juror Time | 36.3% (58) | 36.3% (58) | 20.6% (33) | 6.9% (11) | 1.98 | 160 |
| Telephone call-in or website | 67.9% (108) | 22.0% (35) | 5.7% (9) | 4.4% (7) | 1.47 | 159 |
| answered question | | | | | | 164 |
| skipped question | | | | | | 1 |

6. If you required special accommodations during your jury service, please indicate which accommodations were provided.

| | | Response Percent | Response Count |
|-------------------------------|--|------------------|----------------|
| Assisted Listening Device |  | 13.0% | 3 |
| Wheelchair Access |  | 4.3% | 1 |
| Interpreter - Spoken Language |  | 4.3% | 1 |
| Interpreter - Signed Language |  | 4.3% | 1 |
| Other, please specify |  | 87.0% | 20 |
| answered question | | | 23 |
| skipped question | | | 142 |

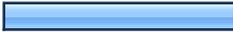
7. Did you experience any problems receiving the accommodations that you needed?

| | | Response Percent | Response Count |
|-----|--|------------------|----------------|
| Yes | | 0.0% | 0 |
| No |  | 100.0% | 99 |

If yes, please specify 7

| | |
|-------------------|----|
| answered question | 99 |
| skipped question | 66 |

8. When you were first called to be a juror, what was your reaction?

| | | Response Percent | Response Count |
|----------|---|------------------|----------------|
| Positive |  | 34.8% | 56 |
| Neutral |  | 46.0% | 74 |
| Negative |  | 19.3% | 31 |

| | |
|-------------------|-----|
| answered question | 161 |
| skipped question | 4 |

9. After having served, what is your impression of jury service?

| | | Response Percent | Response Count |
|----------|---|------------------|----------------|
| Positive |  | 58.9% | 96 |
| Neutral |  | 33.7% | 55 |
| Negative |  | 7.4% | 12 |

| | |
|-------------------|-----|
| answered question | 163 |
| skipped question | 2 |

10. Please share your ideas about how we might improve the juror experience.

| | Response Count |
|-------------------|----------------|
| | 94 |
| answered question | 94 |
| skipped question | 71 |

11. Age group?

| | | Response Percent | Response Count |
|------------|---|------------------|----------------|
| 18-24 |  | 2.4% | 4 |
| 25-34 |  | 14.0% | 23 |
| 35-44 |  | 9.1% | 15 |
| 45-54 |  | 22.0% | 36 |
| 55-64 |  | 28.7% | 47 |
| 65-74 |  | 20.7% | 34 |
| 75 or over |  | 3.0% | 5 |
| | answered question | | 164 |
| | skipped question | | 1 |

12. What is your gender?

| | | Response Percent | Response Count |
|--------|---|------------------|----------------|
| Female |  | 67.3% | 109 |
| Male |  | 32.7% | 53 |
| | answered question | | 162 |
| | skipped question | | 3 |

13. Ethnic Background - Check All That Apply

| | | Response Percent | Response Count |
|-------------------------------|--|------------------|----------------|
| African-American |  | 1.3% | 2 |
| Asian/Pacific Islander |  | 3.2% | 5 |
| Caucasian |  | 72.1% | 111 |
| Hispanic/Latino |  | 26.0% | 40 |
| Native American/Alaska Native |  | 2.6% | 4 |
| answered question | | | 154 |
| skipped question | | | 11 |