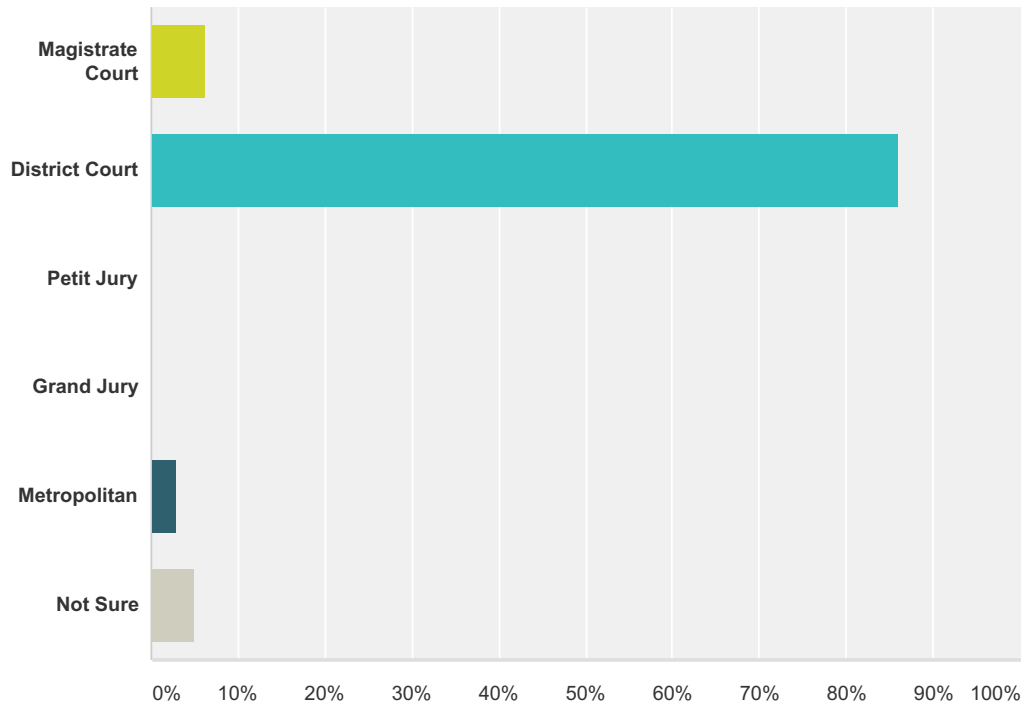


Dear Juror: The New Mexico state courts thank you for your jury service. We hope you will take a few minutes to help us evaluate and improve the jury experience by completing this survey.

### Q1 Please indicate at which court you recently completed jury service?

Answered: 806 Skipped: 0

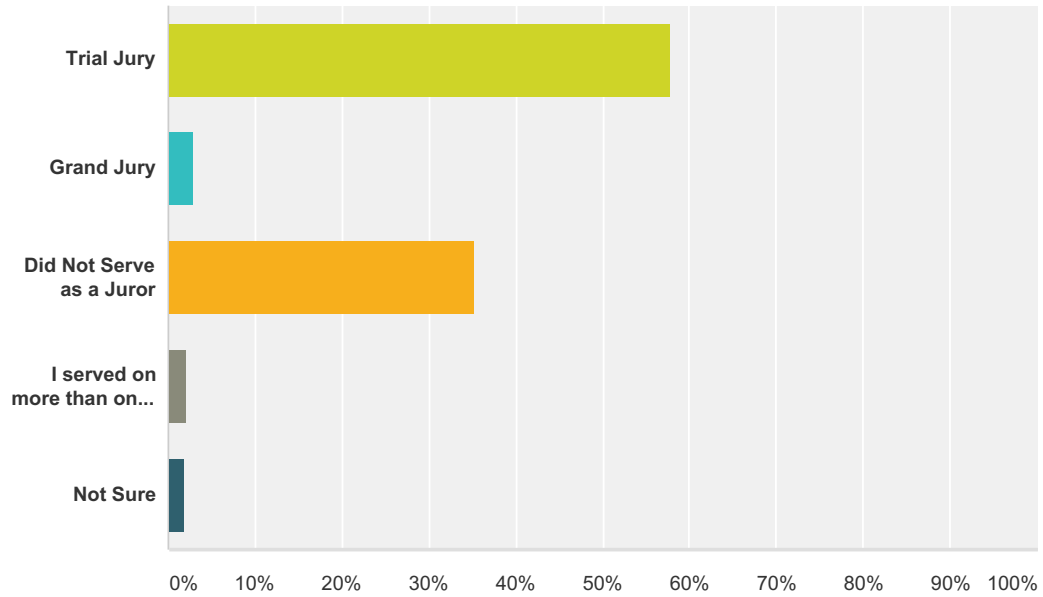


| Answer Choices                | Responses  |
|-------------------------------|------------|
| Magistrate Court              | 6.33% 51   |
| District Court                | 85.98% 693 |
| Petit Jury                    | 0.00% 0    |
| Grand Jury                    | 0.00% 0    |
| Metropolitan                  | 2.85% 23   |
| Not Sure                      | 5.09% 41   |
| <b>Total Respondents: 806</b> |            |

Dear Juror: The New Mexico state courts thank you for your jury service. We hope you will take a few minutes to help us evaluate and improve the jury experience by completing this survey.

## Q2 What type of Jury did you serve on?

Answered: 806 Skipped: 0

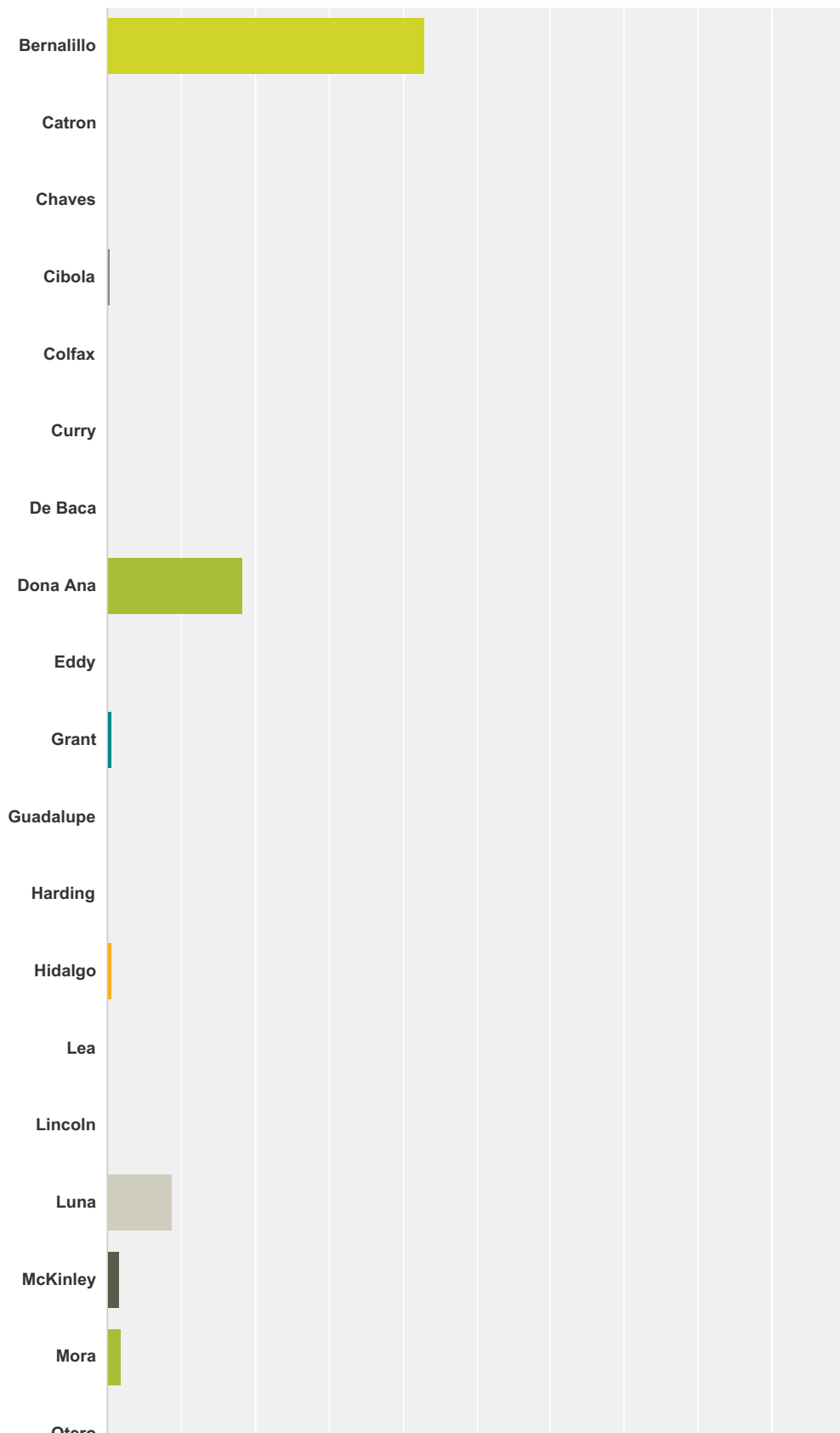


| Answer Choices                 | Responses  |
|--------------------------------|------------|
| Trial Jury                     | 57.82% 466 |
| Grand Jury                     | 2.85% 23   |
| Did Not Serve as a Juror       | 35.36% 285 |
| I served on more than one Jury | 2.11% 17   |
| Not Sure                       | 1.86% 15   |
| <b>Total</b>                   | <b>806</b> |

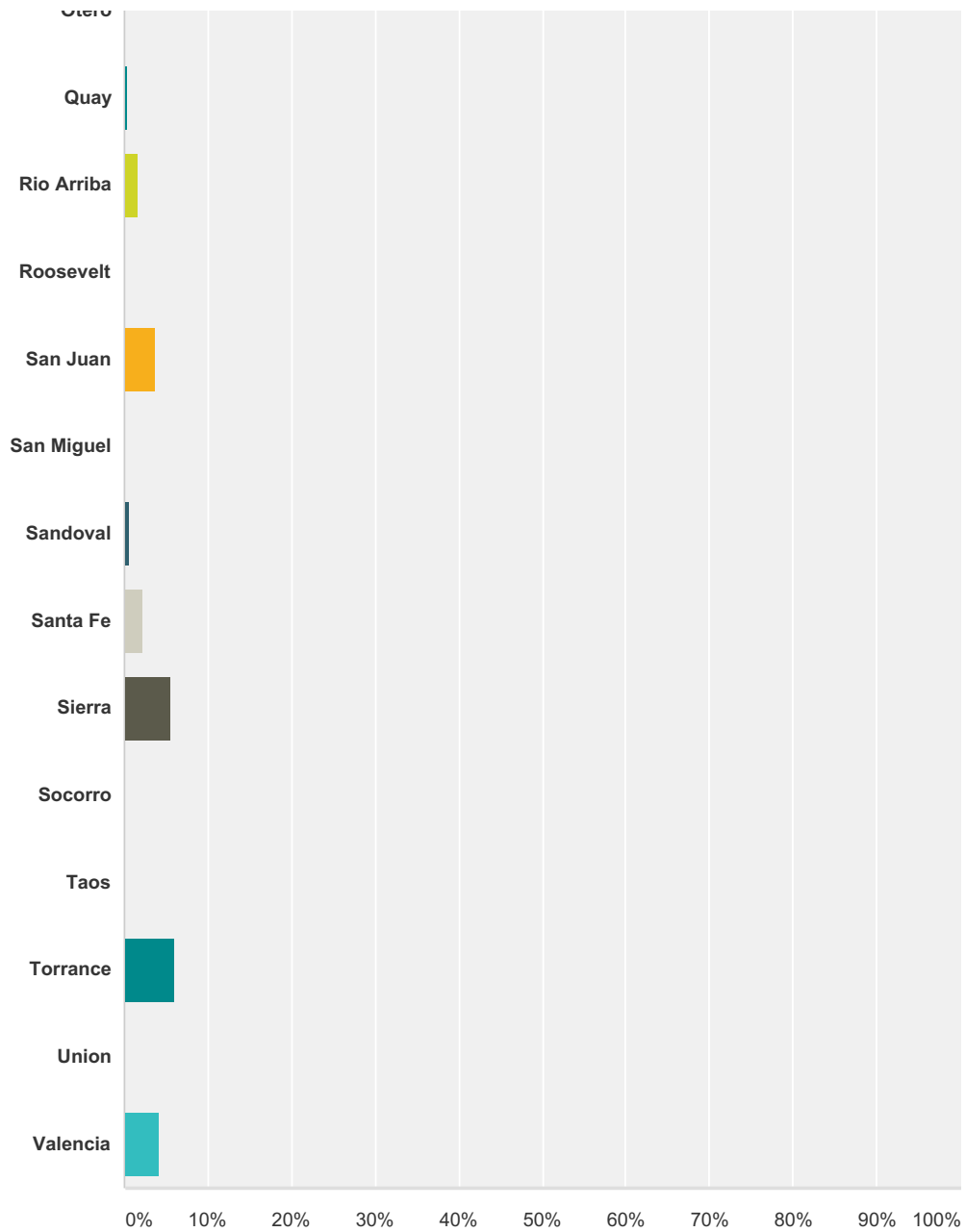
Dear Juror: The New Mexico state courts thank you for your jury service. We hope you will take a few minutes to help us evaluate and improve the jury experience by completing this survey.

### Q3 In which New Mexico County do you live?

Answered: 806 Skipped: 0



Dear Juror: The New Mexico state courts thank you for your jury service. We hope you will take a few minutes to help us evaluate and improve the jury experience by completing this survey.



| Answer Choices | Responses  |
|----------------|------------|
| Bernalillo     | 42.93% 346 |
| Catron         | 0.00% 0    |
| Chaves         | 0.00% 0    |
| Cibola         | 0.50% 4    |
| Colfax         | 0.00% 0    |
| Curry          | 0.00% 0    |
| De Baca        | 0.00% 0    |
| Dona Ana       | 18.36% 148 |

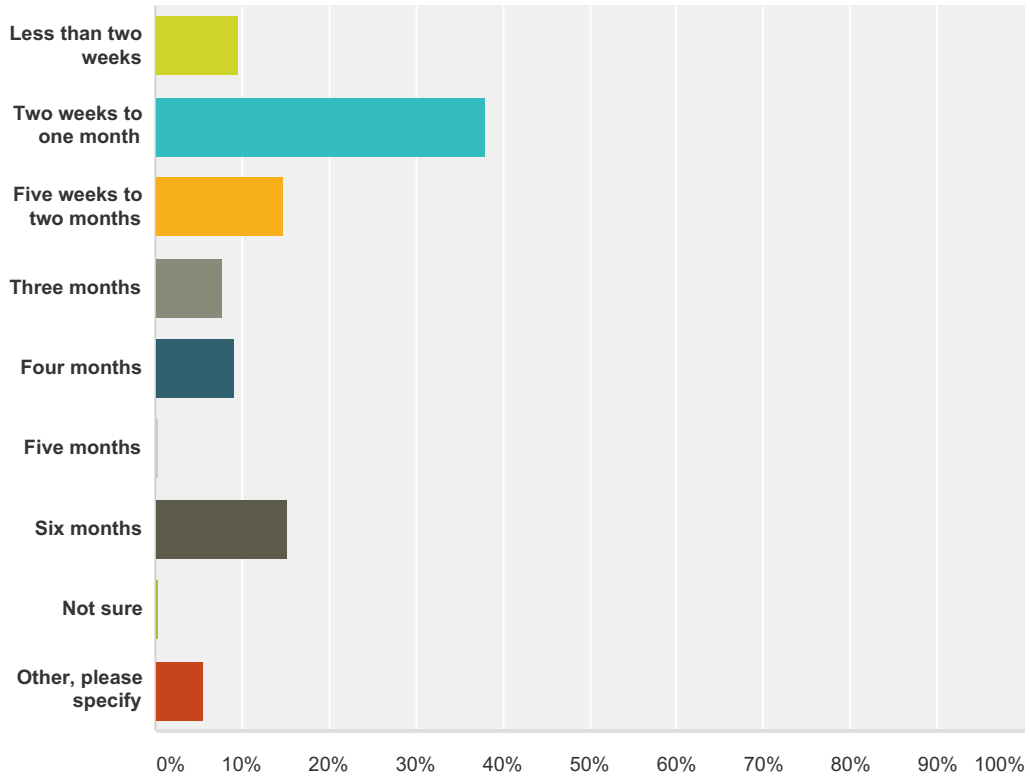
Dear Juror: The New Mexico state courts thank you for your jury service. We hope you will take a few minutes to help us evaluate and improve the jury experience by completing this survey.

|              |       |            |
|--------------|-------|------------|
| Eddy         | 0.00% | 0          |
| Grant        | 0.62% | 5          |
| Guadalupe    | 0.00% | 0          |
| Harding      | 0.00% | 0          |
| Hidalgo      | 0.62% | 5          |
| Lea          | 0.00% | 0          |
| Lincoln      | 0.00% | 0          |
| Luna         | 8.68% | 70         |
| McKinley     | 1.61% | 13         |
| Mora         | 1.86% | 15         |
| Otero        | 0.25% | 2          |
| Quay         | 0.50% | 4          |
| Rio Arriba   | 1.74% | 14         |
| Roosevelt    | 0.00% | 0          |
| San Juan     | 3.72% | 30         |
| San Miguel   | 0.00% | 0          |
| Sandoval     | 0.62% | 5          |
| Santa Fe     | 2.36% | 19         |
| Sierra       | 5.58% | 45         |
| Socorro      | 0.00% | 0          |
| Taos         | 0.00% | 0          |
| Torrance     | 5.96% | 48         |
| Union        | 0.00% | 0          |
| Valencia     | 4.09% | 33         |
| <b>Total</b> |       | <b>806</b> |

Dear Juror: The New Mexico state courts thank you for your jury service. We hope you will take a few minutes to help us evaluate and improve the jury experience by completing this survey.

### Q4 How long was your term of jury service?

Answered: 806 Skipped: 0

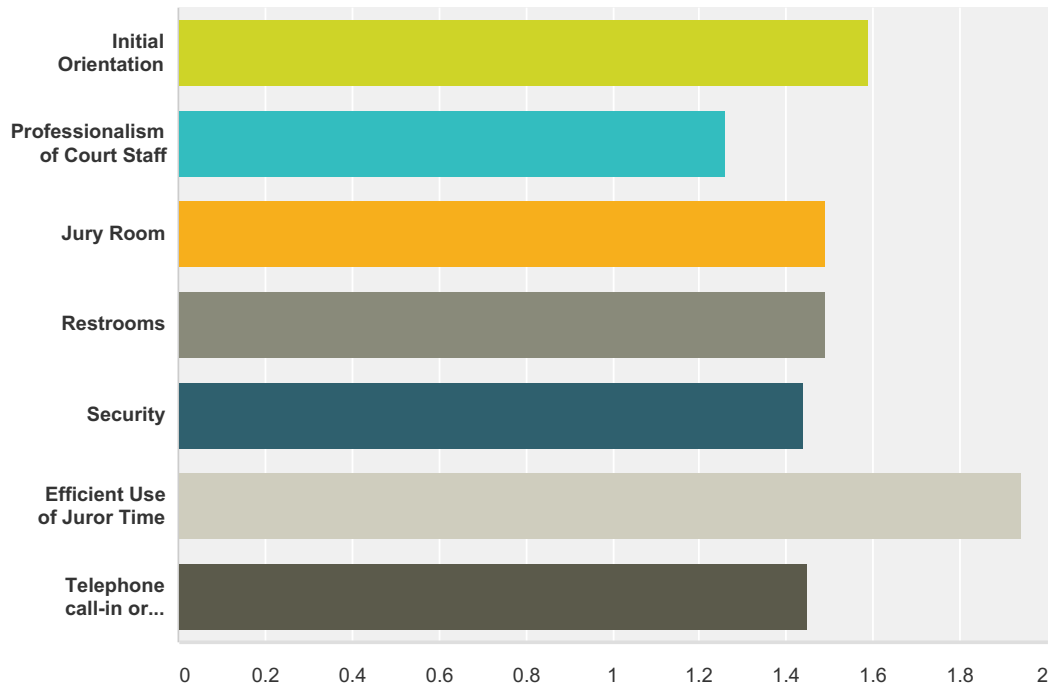


| Answer Choices                | Responses  |
|-------------------------------|------------|
| Less than two weeks           | 9.68% 78   |
| Two weeks to one month        | 37.97% 306 |
| Five weeks to two months      | 14.89% 120 |
| Three months                  | 7.82% 63   |
| Four months                   | 9.18% 74   |
| Five months                   | 0.37% 3    |
| Six months                    | 15.26% 123 |
| Not sure                      | 0.50% 4    |
| Other, please specify         | 5.71% 46   |
| <b>Total Respondents: 806</b> |            |

Dear Juror: The New Mexico state courts thank you for your jury service. We hope you will take a few minutes to help us evaluate and improve the jury experience by completing this survey.

### Q5 Please rate the following factors.

Answered: 801 Skipped: 5

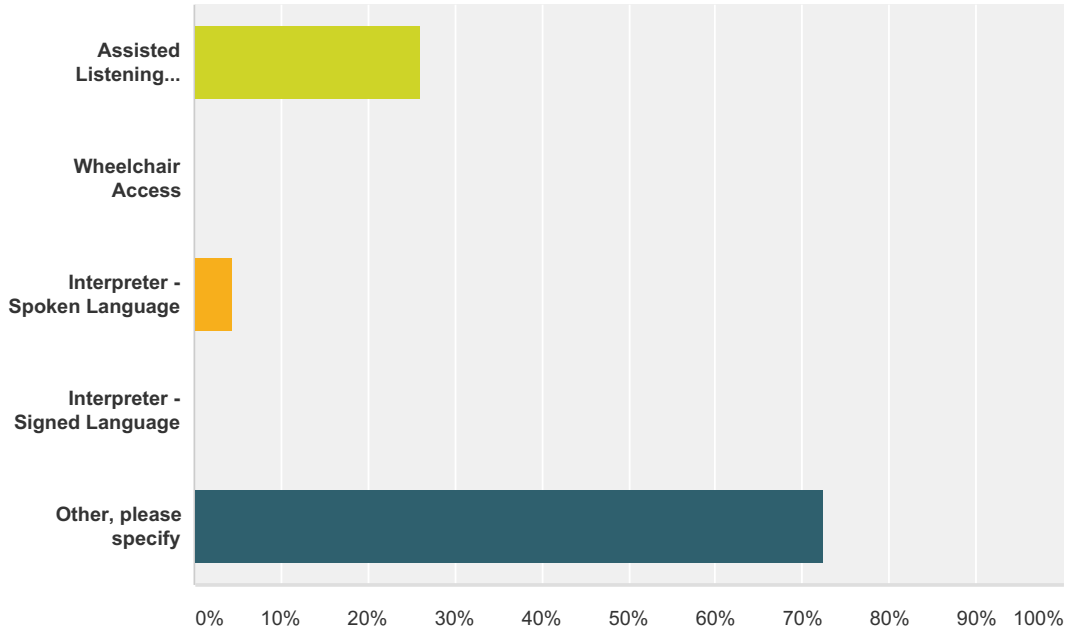


|                                | Very Good     | Good          | Adequate      | Poor        | Total | Weighted Average |
|--------------------------------|---------------|---------------|---------------|-------------|-------|------------------|
| Initial Orientation            | 53.69%<br>422 | 35.50%<br>279 | 9.41%<br>74   | 1.40%<br>11 | 786   | 1.59             |
| Professionalism of Court Staff | 77.19%<br>609 | 19.90%<br>157 | 2.92%<br>23   | 0.00%<br>0  | 789   | 1.26             |
| Jury Room                      | 60.70%<br>471 | 30.54%<br>237 | 8.25%<br>64   | 0.52%<br>4  | 776   | 1.49             |
| Restrooms                      | 58.26%<br>455 | 35.34%<br>276 | 5.38%<br>42   | 1.02%<br>8  | 781   | 1.49             |
| Security                       | 63.35%<br>491 | 30.45%<br>236 | 5.42%<br>42   | 0.77%<br>6  | 775   | 1.44             |
| Efficient Use of Juror Time    | 37.95%<br>296 | 37.56%<br>293 | 17.05%<br>133 | 7.44%<br>58 | 780   | 1.94             |
| Telephone call-in or website   | 63.65%<br>492 | 29.37%<br>227 | 5.69%<br>44   | 1.29%<br>10 | 773   | 1.45             |

Dear Juror: The New Mexico state courts thank you for your jury service. We hope you will take a few minutes to help us evaluate and improve the jury experience by completing this survey.

**Q6 If you required special accommodations during your jury service, please indicate which accommodations were provided.**

Answered: 69 Skipped: 737



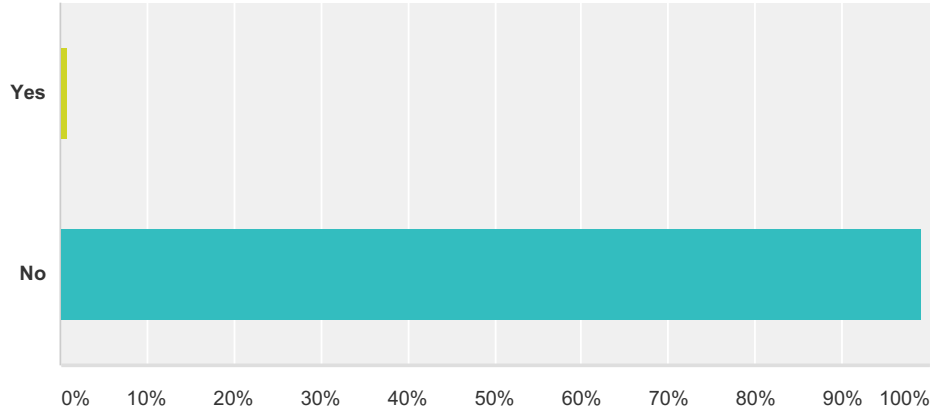
| Answer Choices                | Responses |
|-------------------------------|-----------|
| Assisted Listening Device     | 26.09% 18 |
| Wheelchair Access             | 0.00% 0   |
| Interpreter - Spoken Language | 4.35% 3   |
| Interpreter - Signed Language | 0.00% 0   |
| Other, please specify         | 72.46% 50 |
| <b>Total Respondents: 69</b>  |           |



Dear Juror: The New Mexico state courts thank you for your jury service. We hope you will take a few minutes to help us evaluate and improve the jury experience by completing this survey.

### Q7 Did you experience any problems receiving the accommodations that you needed?

Answered: 403 Skipped: 403

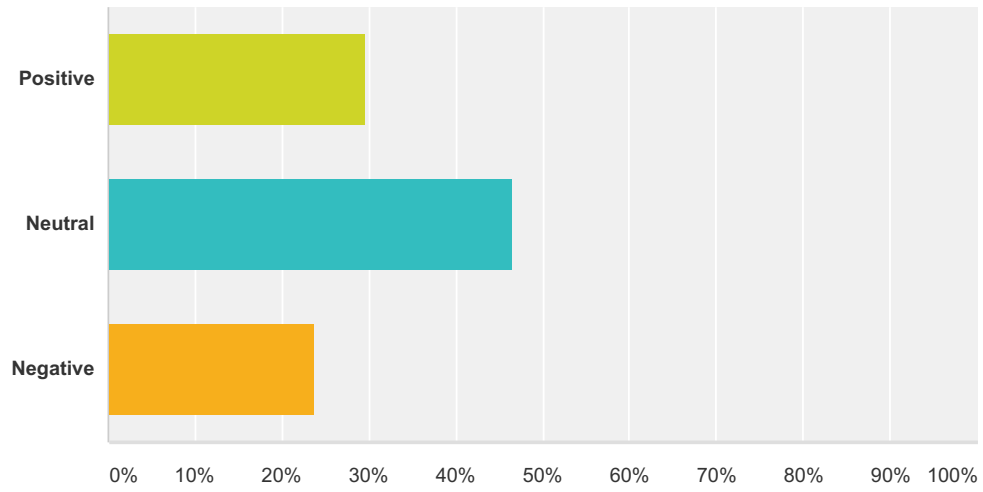


| Answer Choices | Responses |            |
|----------------|-----------|------------|
| Yes            | 0.74%     | 3          |
| No             | 99.26%    | 400        |
| <b>Total</b>   |           | <b>403</b> |

Dear Juror: The New Mexico state courts thank you for your jury service. We hope you will take a few minutes to help us evaluate and improve the jury experience by completing this survey.

### Q8 When you were first called to be a juror, what was your reaction?

Answered: 789 Skipped: 17

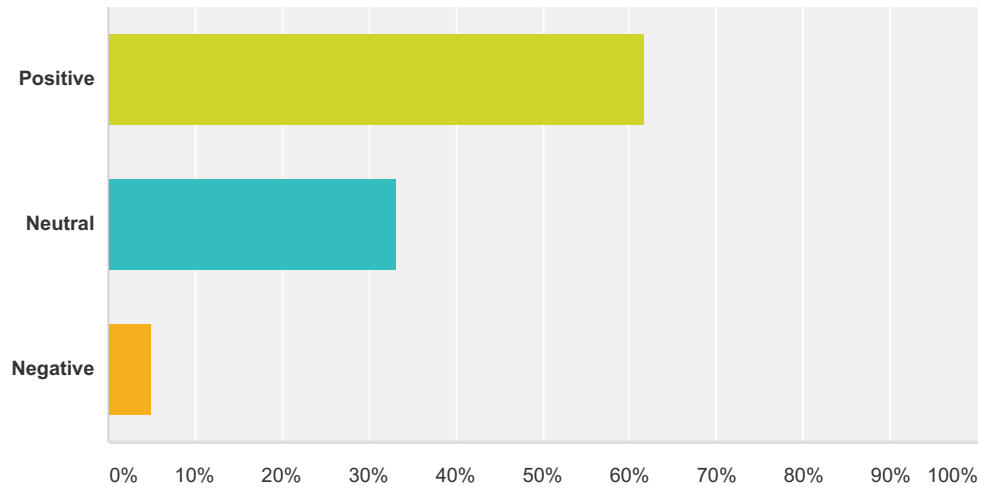


| Answer Choices | Responses  |
|----------------|------------|
| Positive       | 29.66% 234 |
| Neutral        | 46.64% 368 |
| Negative       | 23.70% 187 |
| <b>Total</b>   | <b>789</b> |

Dear Juror: The New Mexico state courts thank you for your jury service. We hope you will take a few minutes to help us evaluate and improve the jury experience by completing this survey.

### Q9 After having served, what is your impression of jury service?

Answered: 783 Skipped: 23



| Answer Choices | Responses  |
|----------------|------------|
| Positive       | 61.81% 484 |
| Neutral        | 33.21% 260 |
| Negative       | 4.98% 39   |
| <b>Total</b>   | <b>783</b> |

Dear Juror: The New Mexico state courts thank you for your jury service. We hope you will take a few minutes to help us evaluate and improve the jury experience by completing this survey.

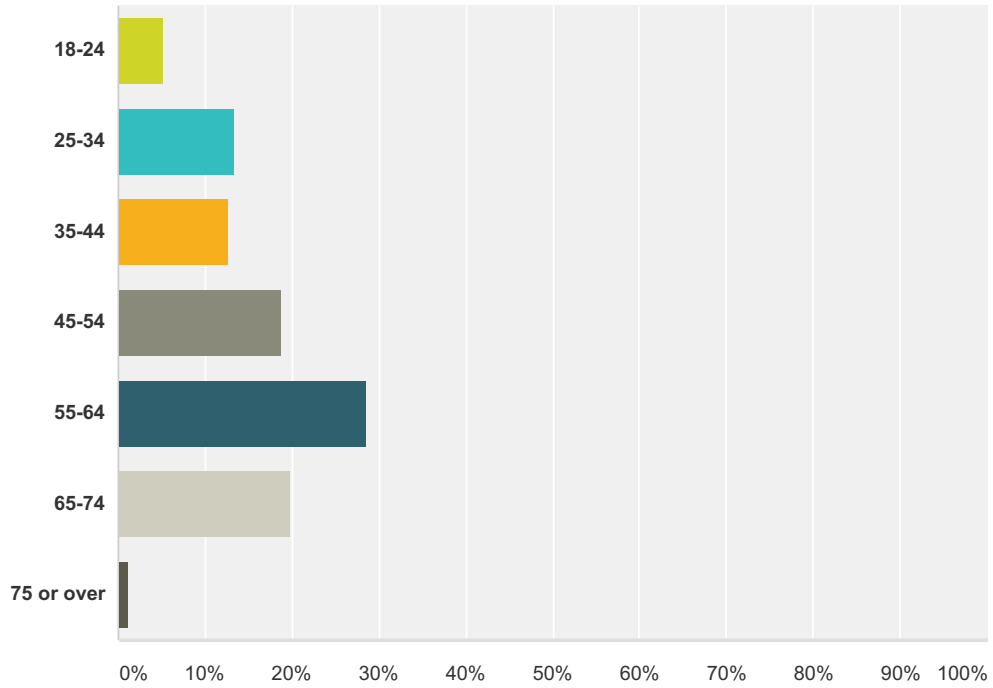
**Q10 Please share your ideas about how we might improve the juror experience.**

Answered: 309 Skipped: 497

Dear Juror: The New Mexico state courts thank you for your jury service. We hope you will take a few minutes to help us evaluate and improve the jury experience by completing this survey.

### Q11 Age group?

Answered: 780 Skipped: 26

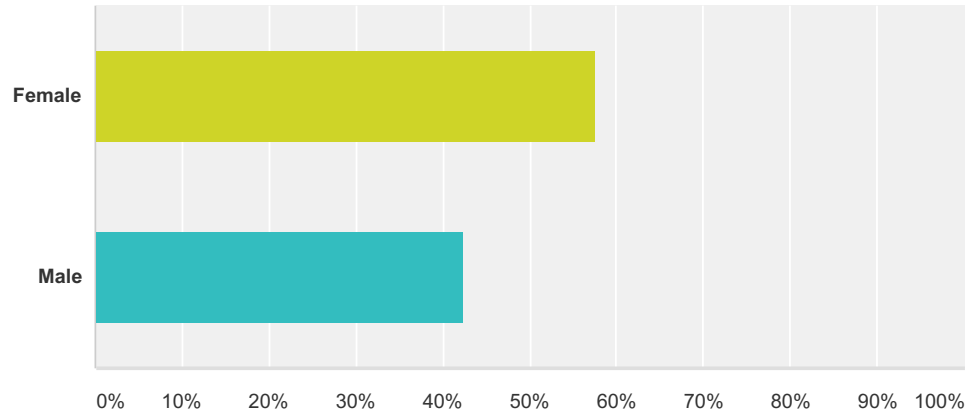


| Answer Choices | Responses  |
|----------------|------------|
| 18-24          | 5.13% 40   |
| 25-34          | 13.46% 105 |
| 35-44          | 12.82% 100 |
| 45-54          | 18.85% 147 |
| 55-64          | 28.59% 223 |
| 65-74          | 19.87% 155 |
| 75 or over     | 1.28% 10   |
| <b>Total</b>   | <b>780</b> |

Dear Juror: The New Mexico state courts thank you for your jury service. We hope you will take a few minutes to help us evaluate and improve the jury experience by completing this survey.

### Q12 What is your gender?

Answered: 772 Skipped: 34

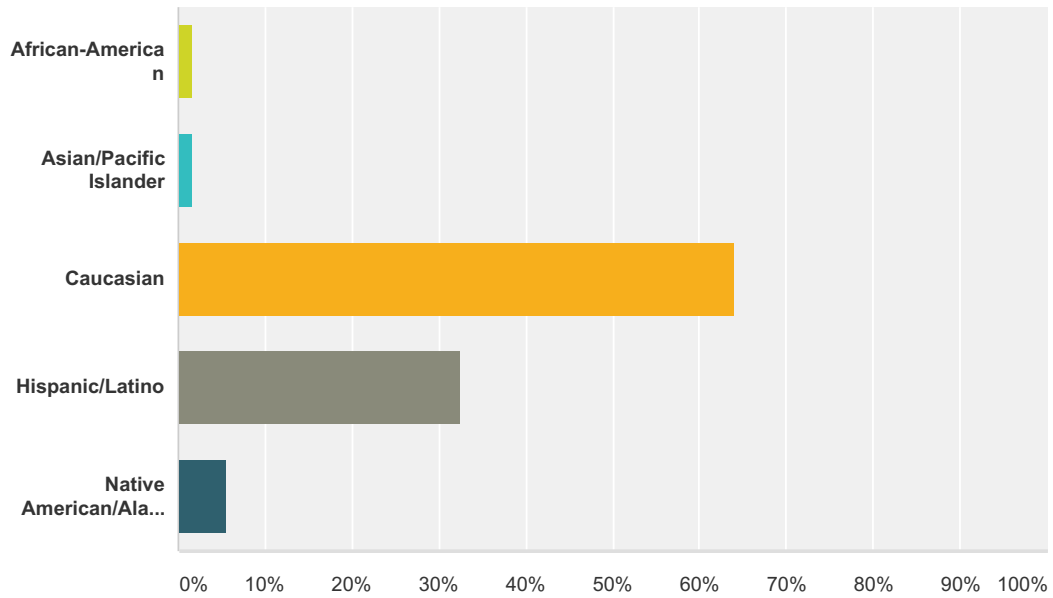


| Answer Choices | Responses  |
|----------------|------------|
| Female         | 57.64% 445 |
| Male           | 42.36% 327 |
| <b>Total</b>   | <b>772</b> |

Dear Juror: The New Mexico state courts thank you for your jury service. We hope you will take a few minutes to help us evaluate and improve the jury experience by completing this survey.

### Q13 Ethnic Background - Check All That Apply

Answered: 760 Skipped: 46



| Answer Choices                | Responses  |
|-------------------------------|------------|
| African-American              | 1.58% 12   |
| Asian/Pacific Islander        | 1.58% 12   |
| Caucasian                     | 64.08% 487 |
| Hispanic/Latino               | 32.63% 248 |
| Native American/Alaska Native | 5.66% 43   |
| <b>Total Respondents: 760</b> |            |