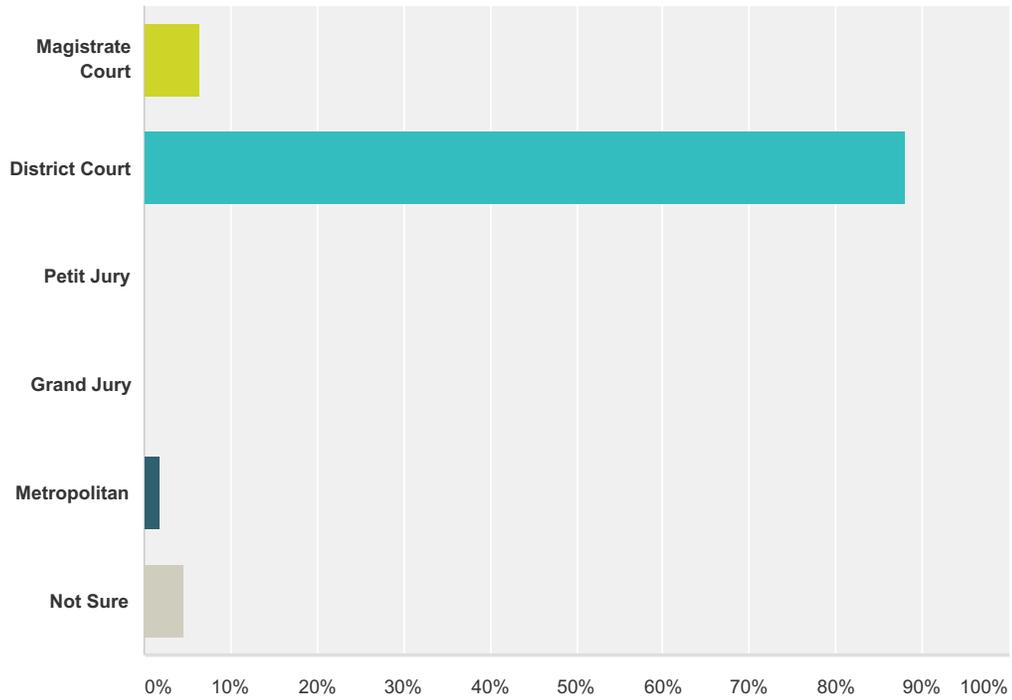


Dear Juror: The New Mexico state courts thank you for your jury service. We hope you will take a few minutes to help us evaluate and improve the jury experience by completing this survey.

### Q1 Please indicate at which court you recently completed jury service?

Answered: 642 Skipped: 0

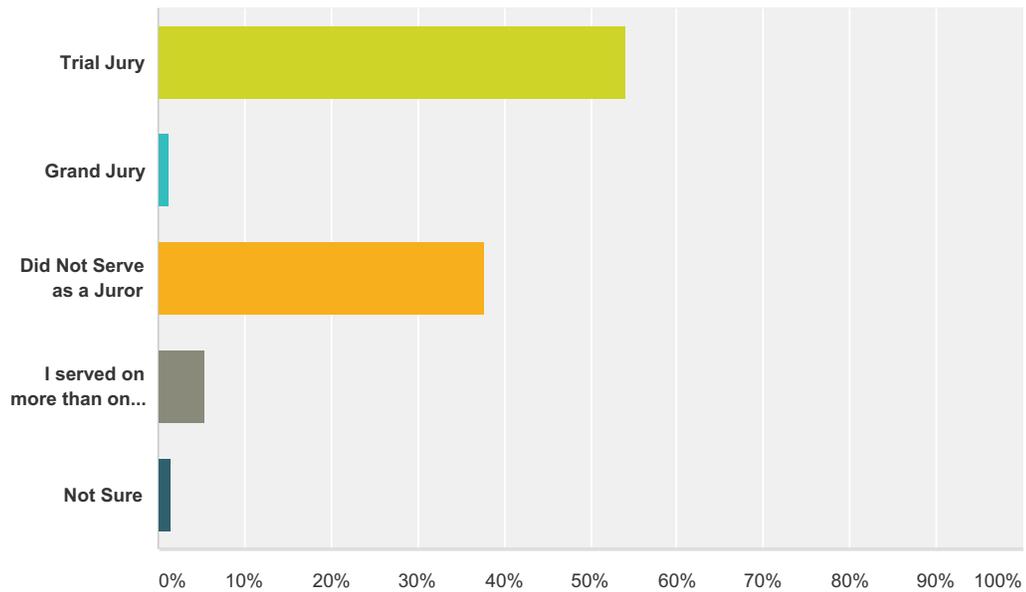


Answer Choices	Responses
Magistrate Court	6.54% 42
District Court	88.01% 565
Petit Jury	0.00% 0
Grand Jury	0.00% 0
Metropolitan	1.87% 12
Not Sure	4.67% 30
<b>Total Respondents: 642</b>	

Dear Juror: The New Mexico state courts thank you for your jury service. We hope you will take a few minutes to help us evaluate and improve the jury experience by completing this survey.

## Q2 What type of Jury did you serve on?

Answered: 642 Skipped: 0

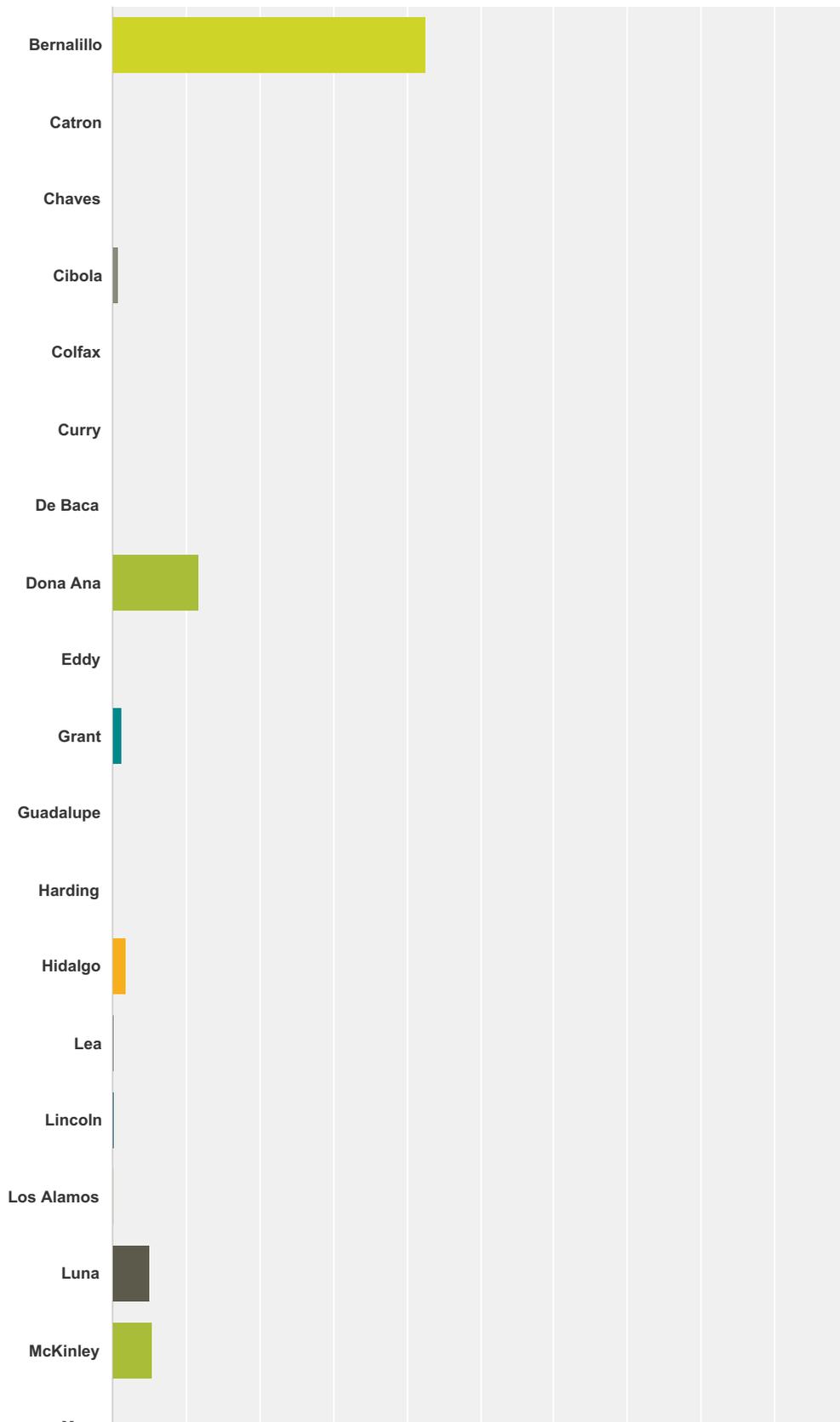


Answer Choices	Responses
Trial Jury	54.05% 347
Grand Jury	1.25% 8
Did Not Serve as a Juror	37.85% 243
I served on more than one Jury	5.45% 35
Not Sure	1.40% 9
<b>Total</b>	<b>642</b>

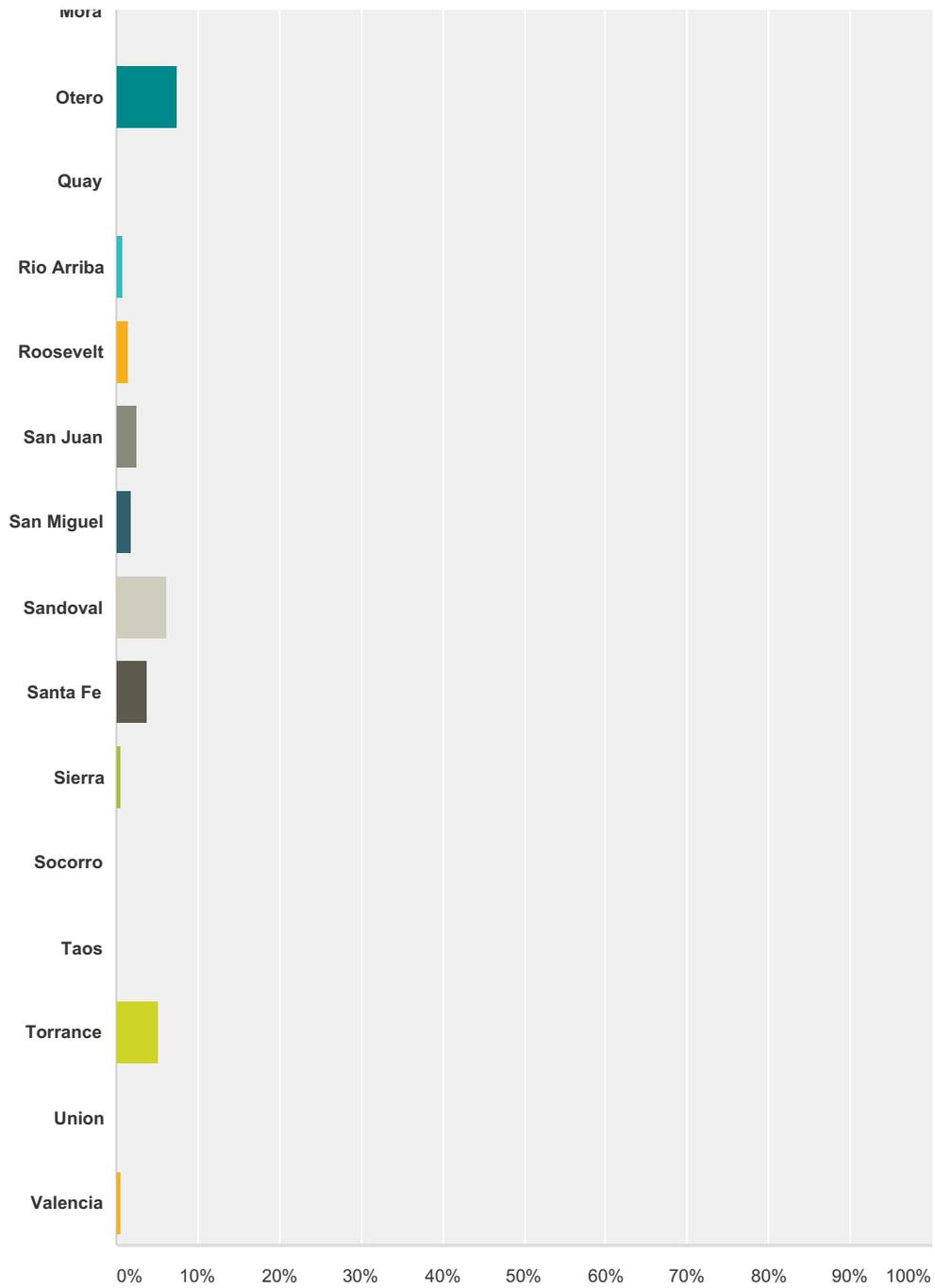
Dear Juror: The New Mexico state courts thank you for your jury service. We hope you will take a few minutes to help us evaluate and improve the jury experience by completing this survey.

### Q3 In which New Mexico County do you live?

Answered: 642 Skipped: 0



Dear Juror: The New Mexico state courts thank you for your jury service. We hope you will take a few minutes to help us evaluate and improve the jury experience by completing this survey.



Answer Choices	Responses
Bernalillo	42.68% 274
Catron	0.00% 0
Chaves	0.00% 0
Cibola	0.93% 6
Colfax	0.00% 0
Curry	0.00% 0

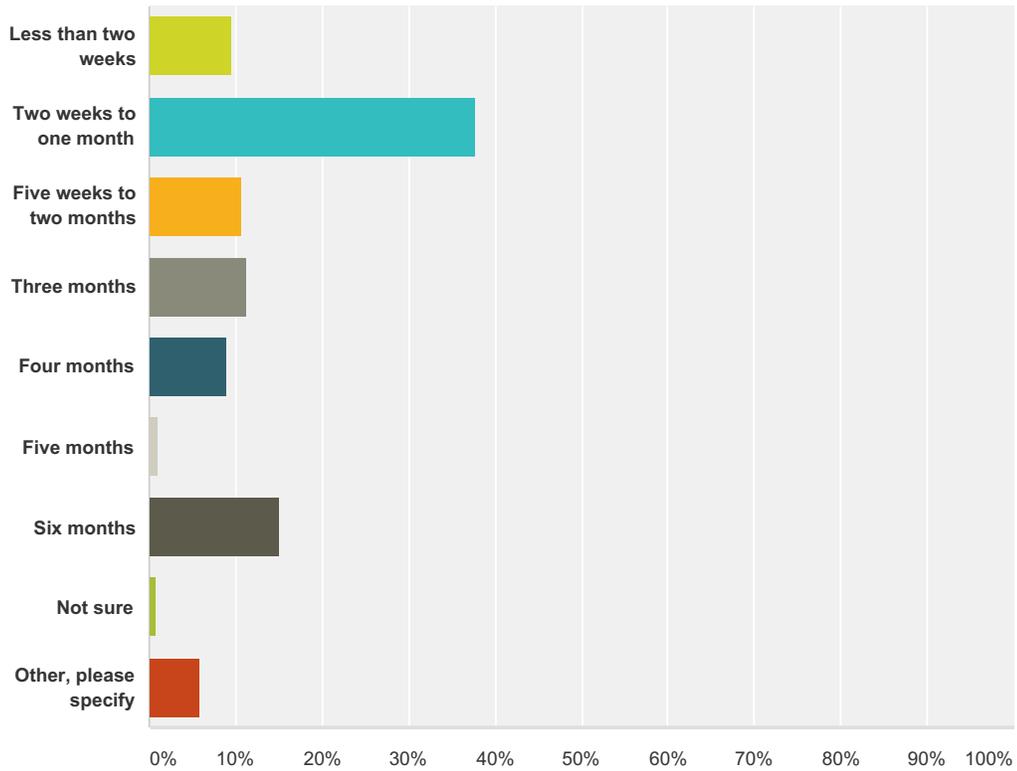
Dear Juror: The New Mexico state courts thank you for your jury service. We hope you will take a few minutes to help us evaluate and improve the jury experience by completing this survey.

De Baca	0.00%	0
Dona Ana	11.68%	75
Eddy	0.00%	0
Grant	1.25%	8
Guadalupe	0.00%	0
Harding	0.00%	0
Hidalgo	1.87%	12
Lea	0.16%	1
Lincoln	0.16%	1
Los Alamos	0.16%	1
Luna	4.98%	32
McKinley	5.45%	35
Mora	0.00%	0
Otero	7.48%	48
Quay	0.00%	0
Rio Arriba	0.93%	6
Roosevelt	1.40%	9
San Juan	2.49%	16
San Miguel	1.87%	12
Sandoval	6.23%	40
Santa Fe	3.74%	24
Sierra	0.62%	4
Socorro	0.00%	0
Taos	0.00%	0
Torrance	5.30%	34
Union	0.00%	0
Valencia	0.62%	4
<b>Total</b>		<b>642</b>

Dear Juror: The New Mexico state courts thank you for your jury service. We hope you will take a few minutes to help us evaluate and improve the jury experience by completing this survey.

## Q4 How long was your term of jury service?

Answered: 642 Skipped: 0

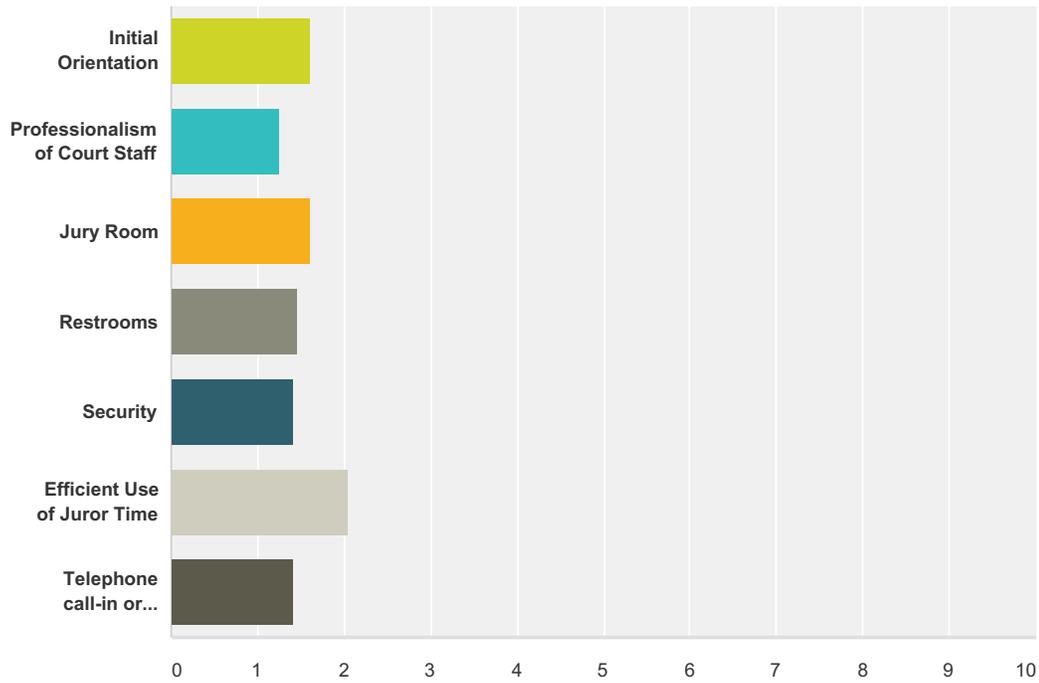


Answer Choices	Responses
Less than two weeks	9.50% 61
Two weeks to one month	37.85% 243
Five weeks to two months	10.59% 68
Three months	11.21% 72
Four months	9.03% 58
Five months	1.09% 7
Six months	15.11% 97
Not sure	0.78% 5
Other, please specify	5.76% 37
<b>Total Respondents: 642</b>	

Dear Juror: The New Mexico state courts thank you for your jury service. We hope you will take a few minutes to help us evaluate and improve the jury experience by completing this survey.

### Q5 Please rate the following factors.

Answered: 634 Skipped: 8

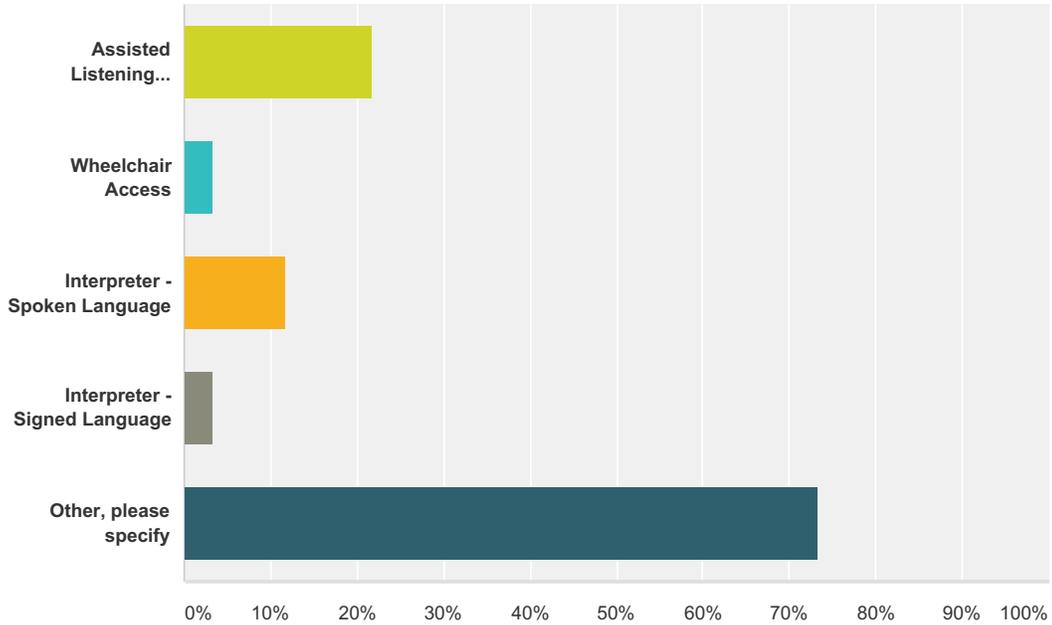


	Very Good	Good	Adequate	Poor	Total	Weighted Average
Initial Orientation	53.87% 327	33.11% 201	11.20% 68	1.81% 11	607	1.61
Professionalism of Court Staff	77.02% 476	20.55% 127	2.27% 14	0.16% 1	618	1.26
Jury Room	54.39% 322	31.59% 187	12.84% 76	1.18% 7	592	1.61
Restrooms	59.62% 341	34.62% 198	5.42% 31	0.35% 2	572	1.47
Security	65.98% 382	27.12% 157	6.04% 35	0.86% 5	579	1.42
Efficient Use of Juror Time	34.95% 202	33.39% 193	24.39% 141	7.27% 42	578	2.04
Telephone call-in or website	65.14% 383	27.89% 164	5.95% 35	1.02% 6	588	1.43

Dear Juror: The New Mexico state courts thank you for your jury service. We hope you will take a few minutes to help us evaluate and improve the jury experience by completing this survey.

**Q6 If you required special accommodations during your jury service, please indicate which accommodations were provided.**

Answered: 60 Skipped: 582

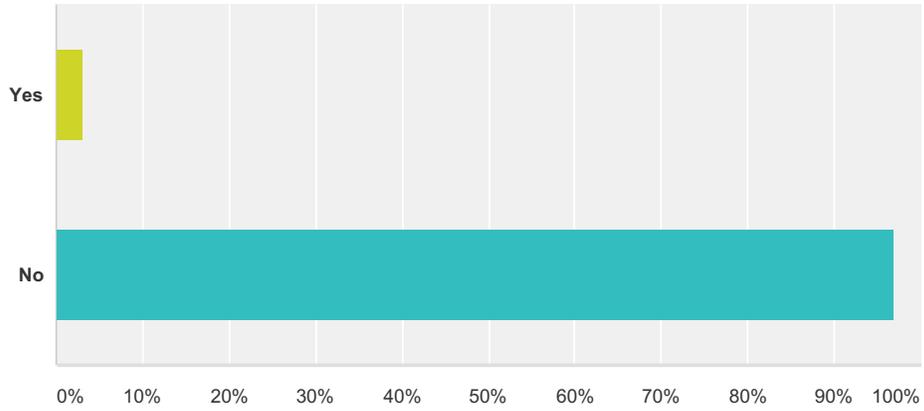


Answer Choices	Responses
Assisted Listening Device	21.67% 13
Wheelchair Access	3.33% 2
Interpreter - Spoken Language	11.67% 7
Interpreter - Signed Language	3.33% 2
Other, please specify	73.33% 44
<b>Total Respondents: 60</b>	

Dear Juror: The New Mexico state courts thank you for your jury service. We hope you will take a few minutes to help us evaluate and improve the jury experience by completing this survey.

### Q7 Did you experience any problems receiving the accommodations that you needed?

Answered: 295 Skipped: 347

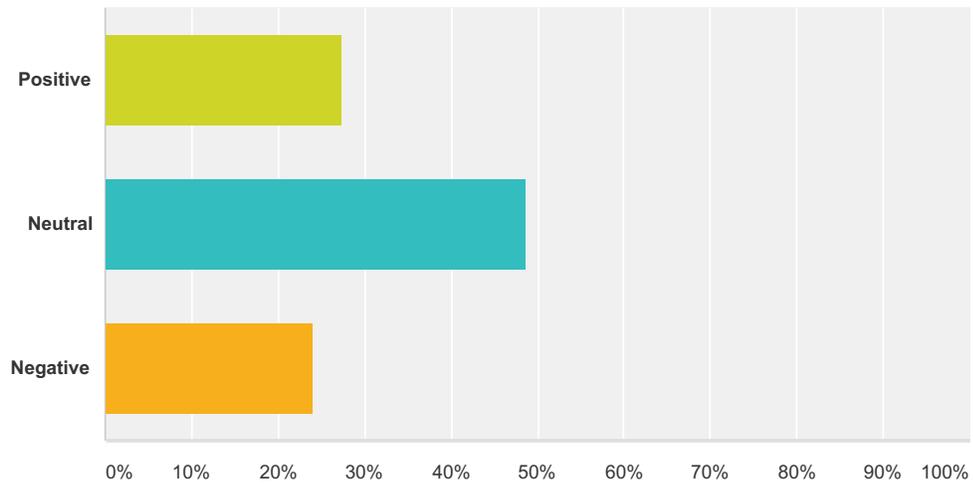


Answer Choices	Responses
Yes	3.05% 9
No	96.95% 286
<b>Total</b>	<b>295</b>

Dear Juror: The New Mexico state courts thank you for your jury service. We hope you will take a few minutes to help us evaluate and improve the jury experience by completing this survey.

### Q8 When you were first called to be a juror, what was your reaction?

Answered: 608 Skipped: 34

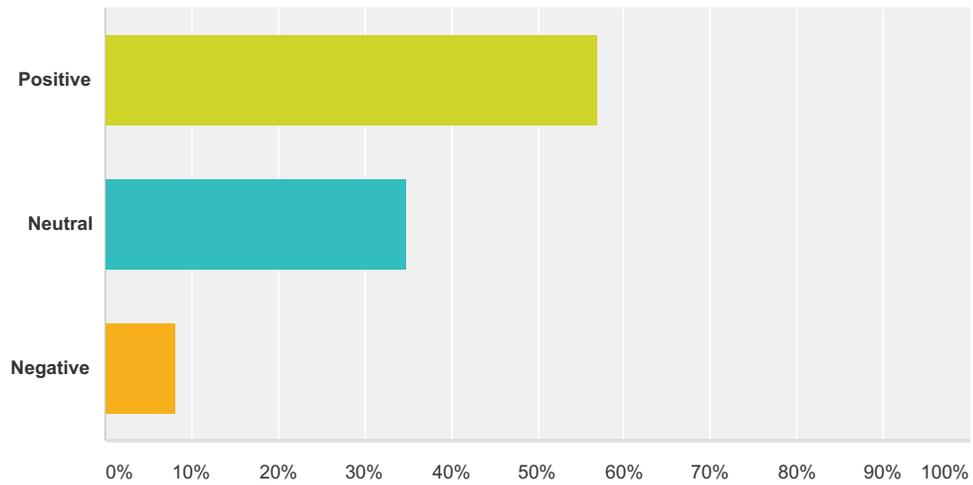


Answer Choices	Responses
Positive	27.30% 166
Neutral	48.68% 296
Negative	24.01% 146
<b>Total</b>	<b>608</b>

Dear Juror: The New Mexico state courts thank you for your jury service. We hope you will take a few minutes to help us evaluate and improve the jury experience by completing this survey.

### Q9 After having served, what is your impression of jury service?

Answered: 623 Skipped: 19



Answer Choices	Responses
Positive	56.98% 355
Neutral	34.83% 217
Negative	8.19% 51
<b>Total</b>	<b>623</b>

Dear Juror: The New Mexico state courts thank you for your jury service. We hope you will take a few minutes to help us evaluate and improve the jury experience by completing this survey.

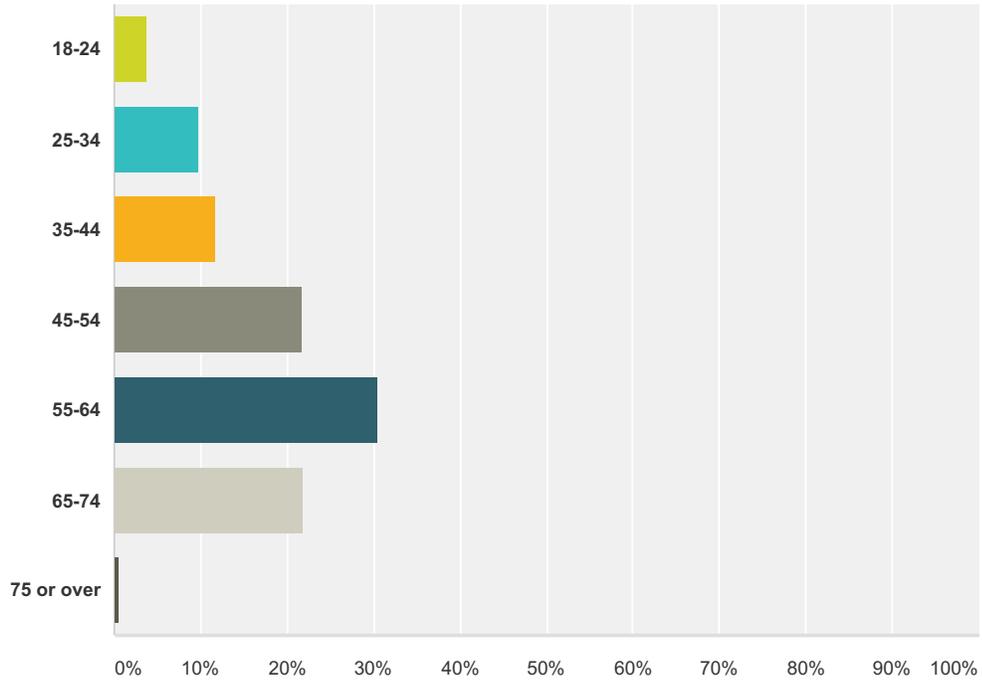
**Q10 Please share your ideas about how we might improve the juror experience.**

Answered: 299 Skipped: 343

Dear Juror: The New Mexico state courts thank you for your jury service. We hope you will take a few minutes to help us evaluate and improve the jury experience by completing this survey.

### Q11 Age group?

Answered: 599 Skipped: 43

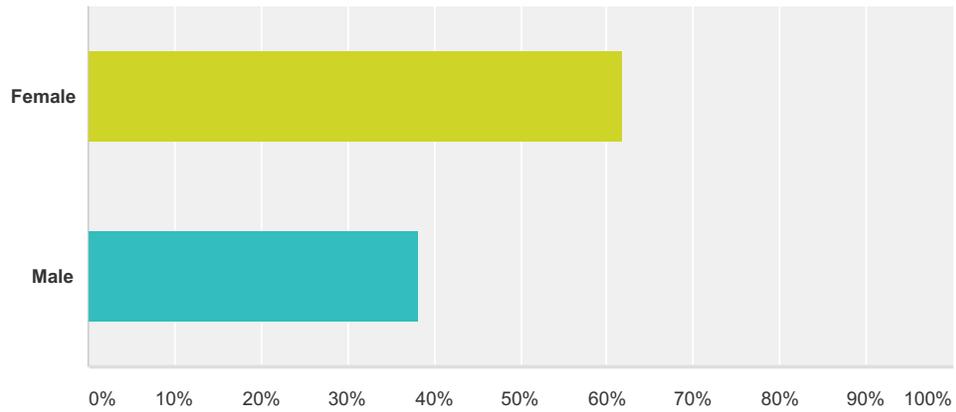


Answer Choices	Responses
18-24	3.84% 23
25-34	9.85% 59
35-44	11.69% 70
45-54	21.70% 130
55-64	30.38% 182
65-74	21.87% 131
75 or over	0.67% 4
<b>Total</b>	<b>599</b>

Dear Juror: The New Mexico state courts thank you for your jury service. We hope you will take a few minutes to help us evaluate and improve the jury experience by completing this survey.

## Q12 What is your gender?

Answered: 593 Skipped: 49

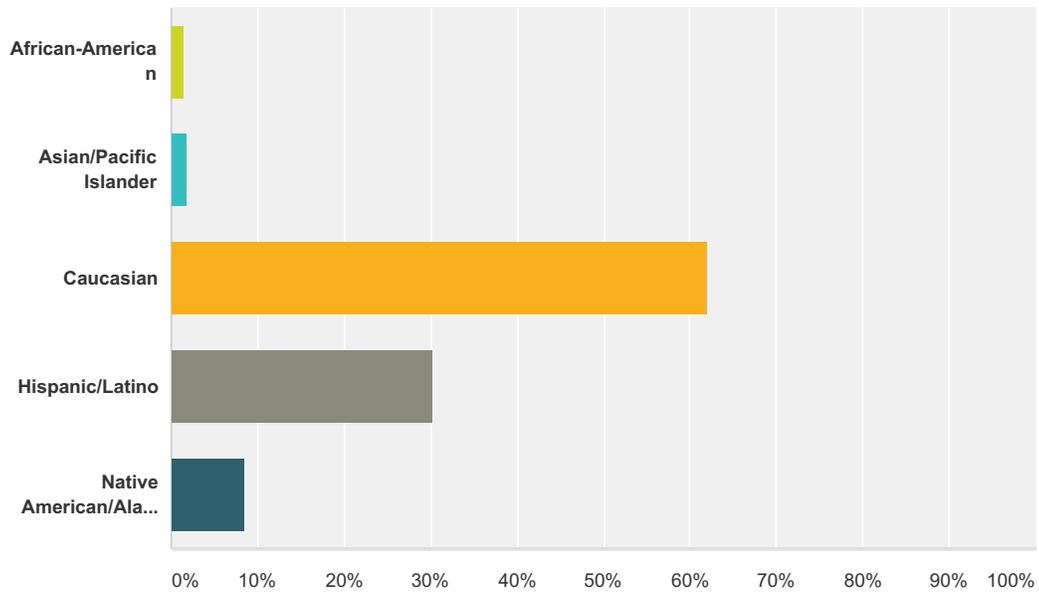


Answer Choices	Responses
Female	61.72% 366
Male	38.28% 227
<b>Total</b>	<b>593</b>

Dear Juror: The New Mexico state courts thank you for your jury service. We hope you will take a few minutes to help us evaluate and improve the jury experience by completing this survey.

### Q13 Ethnic Background - Check All That Apply

Answered: 583 Skipped: 59



Answer Choices	Responses
African-American	1.54% 9
Asian/Pacific Islander	1.89% 11
Caucasian	62.09% 362
Hispanic/Latino	30.36% 177
Native American/Alaska Native	8.58% 50
<b>Total Respondents: 583</b>	